



Dear Valued Clients,

With 2009 well under way, we want to take this opportunity to thank you for your business! Our clients are very important to us and we want to ensure you are receiving everything we provide to better assist you with your travel needs. Here are some of the beneficial services we offer as an American Express global travel management company:

SERVICES

- Customizable expense reports emailed directly to you including a report of all company travelers' unused tickets (example attached)
- Management of traveler profiles for compliance to company guidelines and **tracking unused tickets**
- ResX on-line booking tool available 24/7 searches air, hotel and rental car simultaneously with all travel included on expense reports and free training, including Southwest Airlines
- Virtually There booking confirmation allows travelers to be notified of any flight changes by email, voicemail or text message
- We have representation from all of the major vendors who know us personally, enabling us to pass along benefits to our clients
- Foreign Currency exchange (FedEx next day service when ordered by 11a.m.)
- Conference/Incentive management
- Free leisure services when booking a land package or cruise

SAVINGS

- American Express buying power
- Negotiate with vendors for corporate specific rates...by consolidating your company's travel and tracking it with our expense reports we have the data needed
- Preferred Hotel Program with 5-15% off best available unrestricted lowest rate and "no walk" guarantee at over 30,000 leading hotels worldwide
- Hertz Gold upgrade FREE for all travelers
- American Business Extra allows your travelers to receive frequent flyer miles while your company accrues points for free air tickets or upgrades.
- Book with your frequent flyer/American Express points
- We can void tickets within a 24 hour window – at Journey House we take voiding tickets one step further by voiding our service fee as well.

SECURITY

- Our **Emergency Travel Services hotline** provides around-the-clock assistance to travelers, anywhere, 24/7/365 (flyer attached)
- **Security** with over 2200 American Express world-wide offices in 130 countries
- \$300,000 life insurance **FREE** on every flight we book

Journey House-American Express Travel

OKLAHOMA CITY
2915 United Founders Blvd.
405-463-5800

TULSA
2200 S. Utica Pl., Ste. 220
918-524-5249

NORMAN
733 Asp Ave., Ste. B
405-366-8037

DALLAS
16800 Dallas Pkwy, Ste. 160
972-233-3300

Business Travel Footnotes from Journey House-American Express Travel

Airfares Show Some Decreases

Domestic airfares are starting to dip. The average domestic fare fell to \$428.29 in December from \$525.63 in November according to airfare tracking company Topaz International's national database. And the average fare for the fourth quarter was \$497.69, down from 526.18 for the third quarter. Airfares have been climbing steadily throughout the year, hitting a high of \$633.44 in June and trending downward subsequently. (Source: Topaz International Monthly Airfare Index).

United, British Airways Keep Passengers Connected in the Air

Both United Airlines and British Airways are keeping their passengers connected in-flight on certain routes. United Airlines will begin offering in-flight internet service to customers onboard its p.s. transcontinental service between New York and California starting in the second half of this year. The service will be available in all classes for a flat \$12.95 fee on all 13 of the Boeing 757s United flies between JFK and Los Angeles and San Francisco. British Airways will launch text and mobile services on its all-business class service between London City Airport and JFK later this year. Customers will be able to access the internet and send emails from laptops with GSM data cards as well as their mobile phones and PDAs. Voice service may be offered in the future, depending on customer demand and feedback. (Source: BA, United press releases).

Avis Budget Introduces Satellite TV in cars

You can keep backseat drivers occupied with ATT CruiseCast, a new satellite television service that brings news, family, sports, comedy and music channels to the back seat of your car. Starting later this year, the service will cost \$8.95 per day or \$62.65 per week. It stores up to three minutes of content so obstructions such as overpasses or tall buildings will not interrupt a program. Channels include MSNBC, CNN Mobile Live, the Disney Channel, Comedy Central and many others. (Source: Avis Budget press release).

Starwood, Hilton Add Bonuses to Loyalty Programs

Starwood is celebrating the tenth anniversary of its Starwood Preferred Guest program and Hilton is kicking off the 22nd year of Hilton's HHonors loyalty program. Both are offering bonuses until spring. Starwood is offering members 10,000 bonus Starpoints for every 10 nights stayed now through April 30. Hilton HHonors, whose members can earn points and miles for the same stay is offering double base points at the more than 2,400 participating Hilton family hotels through April 6. Register for the program at www.HiltonHHonors.com/globaldoublepoints. (Source: Hilton, Starwood press releases).

Leisure Specials



Hyatt Regency Maui now offering 3rd night free and FREE breakfast for travel through December 24th with guaranteed free upgrade!



La Costa Resort & Spa in San Diego offering 3rd night free with 3 nights or longer! Must travel by April, 2009.